

ALMOND-BANCROFT SCHOOL DISTRICT
Board Policy Manual

870

GENERAL PUBLIC COMPLAINTS

Parents or citizens with complaints about the District or its operation are urged to attempt to resolve the matter by discussing their complaint directly with the District employee most closely involved. Procedures shall be developed for handling such complaints.

In the event that a complaint is made directly to the School Board as a whole, or to an individual Board member, it shall be referred to the District Administrator for consideration and resolution. Any individual employee involved shall be advised of the nature of the complaint and every effort will be made to resolve the issue at that level.

Appropriate confidentiality shall be maintained when handling citizens' concerns/complaints.

The administration should consider the weight of multiple complaints.

CROSS REF.: 870-Rule, Public Complaint Procedures
165, Board Member Code of Conduct
187, Public Participation at Board Meetings (*delete this reference if the Board did not adopt a policy on this topic*)
333, Parent Rights and District Programs/Activities
347-Rule, Procedures for Handling the Maintenance and Confidentiality of Student Records
411-Rule, Student Discrimination Complaint Procedures
511-Rule, Employment Discrimination Complaint Procedures
512-Rule, Harassment Complaint Procedures
823, Access to Public Records
871, Public Complaints about Educational Materials

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